

## RIGHT OF WITHDRAWAL

**ONLY COMPLETE AND RETURN FORM IF YOU WANT TO RETURN THE AGREEMENT**

With the model form below you can indicate that you use your right of withdrawal

Date		Order number	
Name		Order date	
Address		Date Received	
Zipcode / City		Customer number	
E-mail address			
IBAN bank account			
Phone number			

I / We (\*) give hereby notice that I / We (\*) withdraw our agreement for the sale of the following goods:

Amount	Article number	Barcode	Description

Signature:

*(\*) scratch out what does not apply.*

### Terms of withdrawal

You have the right to withdraw your purchase within 14 days without giving any reason.

After revoking your order, you must return the articles within 14 days after reporting the cancellation. During this time you can do that with the product that is reasonably necessary to evaluate the product. It is permitted to remove the product from the packaging, unless the packaging contains a seal. If you have done more than was necessary to view the product, we can charge you for this.

The cancellation period expires 14 days after the day on which you, or a third party designated by you other than the carrier, have received the product.

If you have ordered several goods with different delivery times in one order, the withdrawal period expires 14 days after the day on which you received the last product or part.

Once you have agreed on a regular delivery of products with us, the withdrawal period expires 14 days after the day on which you or a third party designated by you physically receive the first product. To use your right of withdrawal we request you to use the letter or the model form included in the order, however this is not mandatory. You can also register a return via your customer panel on our website.

The product is in the original as far as reasonably possible and in its original packaging. The product must also be returned complete with all included accessories. If the return shipment is not complete, we can charge you for this.

### Refund Policy

After you have used your right of withdrawal, you will receive all payments, including any delivery costs for the forwarding, within fourteen days. We will refund you by transferring the amount to your IBAN-account number. The account number is in the name of VXM Retail V.O.F.

You bear the costs for the return shipment if we have sent the products to you without any costs. If you have paid shipping costs, you will receive an e-mail with return with a return label.

### Exclusion of right of withdrawal

The right of withdrawal is excluded for:

- For products that have been specially ordered with the consent of the consumer.
- For products that can not be returned after opening for hygienic reasons, such as stockings, briefs, strings, sex toys (products intended for genital and / or anal contact), nipple pumps and nipple decoration.
- ATTENTION: condoms, lubricants, creams and tablets can not be returned due to safety reasons.

VXM Retail V.O.F.  
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